



ENHANCED AUTOMATION OF FLEET MANAGEMENT

CUSTOMER

VAN DIEVEL TRANSPORT is a fast-growing Belgian family-run company that specialises in B2B full-load transport within a 500 km radius of Brussels and specific customer-related transport. In 2014, the company celebrates its 75th anniversary.

Key figures: 84 trucks and 170 trailers

BUSINESS ISSUES

Upgrading and standardising onboard computers, including software adjustments, aimed at further automating dispatch and creating direct links with the planning software, as well as speeding up and simplifying order administration.

THE SOLUTION

A financing solution for the telematics that handle all transport information, including software, enabling planners, drivers and customers to communicate daily.

CUSTOMER BENEFITS

- Improved service to end-clients through constantly-updated and transparent online reporting on all haulage jobs
- Simplified administrative tasks for planning/dispatching and order administration
- Greater employee satisfaction, for both drivers and admin
- Faster invoicing process
- Improved competitive edge for the company

econocom smart^e
solution industry

THE CONTRACT

- A 3-year and 4-year lease contract for the onboard computers, with a new tablet-style user interface and planning software



KEY FIGURES

- 104 onboard computers
- 40 PDAs

WHAT THE CLIENT SAYS

Mia DE WAEL, Finance Director:

"We want to stay at the top in every area of our services to customers. So, as part of our ongoing quest for improvement in terms of communication, speed and automation, we decided to invest in upgrading our onboard computers. Econocom helped us to find the lines of credit we wanted, giving us the flexibility we need to carry out expansion projects into the future."